

**CozyMole Delivery Services and Delivery Times**

			Service Selected											
			UK Std: 1st Class Post	UK Express 24: Zone 1	UK Super Express (9am Next Day): Zone 1	UK Std: Royal Mail Standard Parcel	UK Express: Zone 2	UK Express: Zone 3	UK Express Eco: Northern Ireland only	Euro Band A (Courier)	Euro Band B (Courier)	EU Band C (Courier)	Euro Band D (Courier)	EU Airmail
Your Address	Definition (where applicable)	Postcodes/Areas												
UK Mainland except Scottish Highlands and Islands	UK Zone 1 (definition below)	All Zone 1 postcodes except ones below	✓	1	1									
		AB30-31, AB33-38, AB41-45, AB51-56, AB63, DD8-10, FK17-21, FK8 3, PH10-11, PH13-14, TD15 2	✓	2										
Scottish Highlands and Islands	UK Zone 2 (definition below)	All Zone 2 postcodes except ones below	✓			2-5	2							
		HS1-9, KW16-17, ZE2-3	✓			2-5	3							
Northern Island	UK Zone 3 (definition below)	Northern Ireland only	✓			2-5		1	2					
Northern Island, Isle of Man, Scilly Isles	UK Zone 3 (definition below)	All Zone 3 postcodes except ones below	✓			2-5		1						
			✓			2-5		2						
Channel Islands	Euro Band A	All except below	✓			2-5				2				
		Alderney, Herm, Sark	✓			2-5				3				
Ireland	Euro Band A									2-3			✓	
Belgium	Euro Band A									2			✓	
Denmark	Euro Band A									2-3			✓	
France	Euro Band A									2			✓	
Germany	Euro Band A									2			✓	
Luxembourg	Euro Band A									2			✓	
Monaco	Euro Band A									3			✓	
Netherlands	Euro Band A									2			✓	
Austria	Euro Band B									3			✓	
Greece	Euro Band B									4-6			✓	
Italy	Euro Band B									3-5			✓	
Portugal	Euro Band B									3-6			✓	
Spain	Euro Band B									3-4			✓	
Czech Republic	Euro Band C									3			✓	
Estonia	Euro Band C									5-6			✓	
Finland	Euro Band C									4-6			✓	
Hungary	Euro Band C									4-5			✓	
Latvia	Euro Band C									5-6			✓	
Lithuania	Euro Band C									4-6			✓	
Poland	Euro Band C									3-5			✓	
Slovakia	Euro Band C									4-5			✓	
Slovenia	Euro Band C									4			✓	
Sweden	Euro Band C									3-5			✓	
Gibraltar	Euro Band D											4	✓	
Malta	Euro Band D											4	✓	
Norway	Euro Band D											4-7	✓	
San Marino	Euro Band B											4	✓	
Switzerland	Euro Band D											3	✓	
EU Countries													✓	
All other worldwide countries (non-EU)														✓

**UK Zone definitions:**

**Zone 1 - UK Mainland except Scottish Highlands and Islands**

This zone comprises all UK postcodes EXCEPT the following:  
 HS1-9, IV1-3, IV41-49, IV51, IV55-56, IV4-36, IV40, IV52-54, KA27, KA28, KW1-3, KW5-17, PA20-49, PA60-78, PH17-26, PH30-44, PH49-50, ZE1-3, BT, GY, JE, IM, TR21-25

**Zone 2 - Scottish Highlands and Islands**

HS1-9, IV1-3, IV41-49, IV51, IV55-56, IV4-36, IV40, IV52-54, KA27, KA28, KW1-3, KW5-17, PA20-49, PA60-78, PH17-26, PH30-44, PH49-50, ZE1-3

**Notes:**

- 'guaranteed delivery' is given as a commitment from our courier, but does not imply any guarantee to protect customers from consequences arising from non-delivery of CozyMole orders and no guarantee is offered to compensate customers' costs arising from any such non-delivery. We will, however, always do our very best to get orders to you especially in cases where premium delivery has been paid for.
- We cannot cover all possible combinations of orders and destinations. In some cases we may have to advise that we cannot ship your order to your address for the amount stated in the automatic checkout. This is very rare, but we reserve the right to refuse orders on this basis.
- If your country is not listed, or you have special delivery requirements, please contact us by phone or email and we will advise on possible shipment methods and prices.
- Some delivery methods have minimum and/or maximum order values and/or weights.